



## Audiences + Campaigns



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## **Audience Segmentation**



Experience Seekers

August - November



Winter Sun Seekers

Before the holiday season
& January



Family Memory Makers January, Spring & Summer



Adventure Seekers
Spring & Early Summer



Impulse Getaways

Pulse leading up to major/long
weekend holidays





Recent
Accomplishments

2018 Family Memory Makers Campaign

> 1.1 billion national impressions

> Consumers who saw digital marketing were 2x as likely to later come to Florida

> Consumers who visited the families website were 3x as likely to later visit Florida

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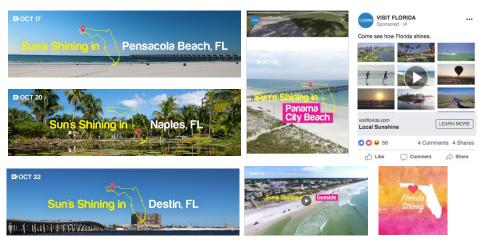
COMMUNITY TOURISM MEETING -VOLUSIA COUNTY 26.6% Recent **Accomplishments** Percent of growth in adventure trips to Florida in 2018 2018 Adventure Seekers Campaign **Adventure Trips to** > 204 million national impressions **Florida** Consumers who saw digital ads were 30.0% more than 2x as likely to later come to TBD Percent of Growth Florida 20.0% > Consumers who visited the adventure website were more than 4x times as 10.0% likely to later visit Florida 0.0% 2016 2017 2018 2019 VISIT**FLORIDA**. -10.0%







## **Crisis Response**



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### **Industry Assistance**

TWO PROGRAMS TO AID LOCAL TOURISM BUSINESSES

- > Recovery Marketing Program
  - Partnership
  - > Welcome Center Displays (brochure distribution and lobby booth)
  - > Media Website
- > Grant Program
  - > Hurricane Michael and Red Tide = about \$2 million to DMOs

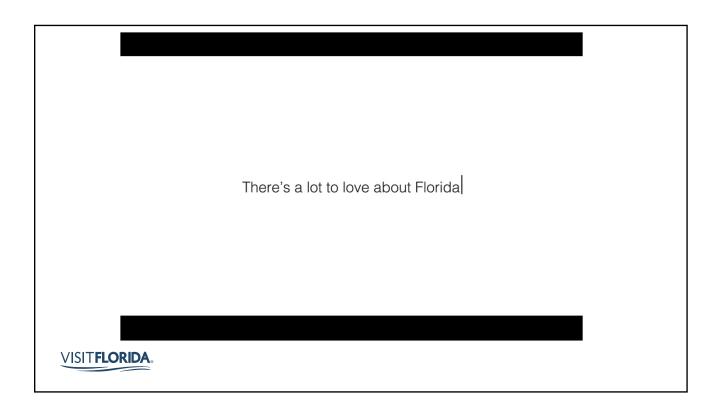


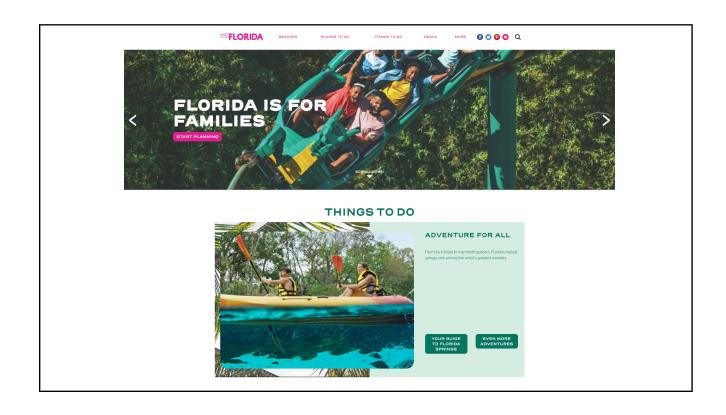


## Low-cost, No-cost Marketing Programs



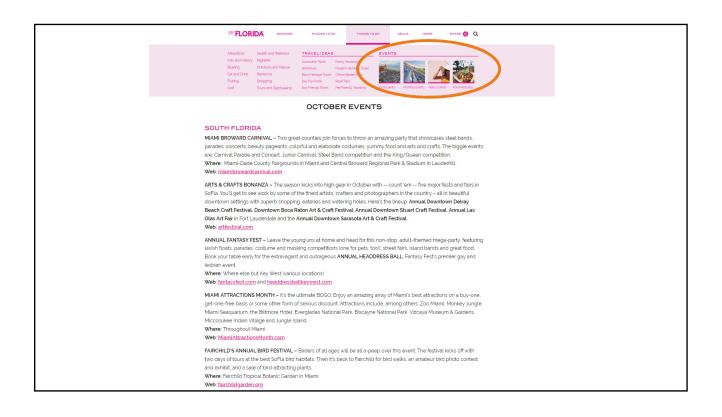


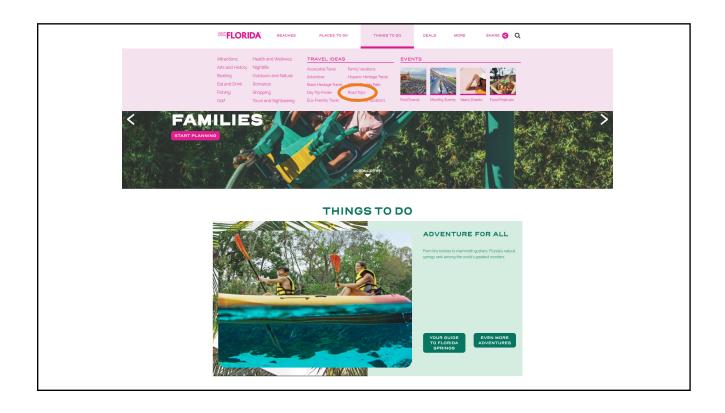




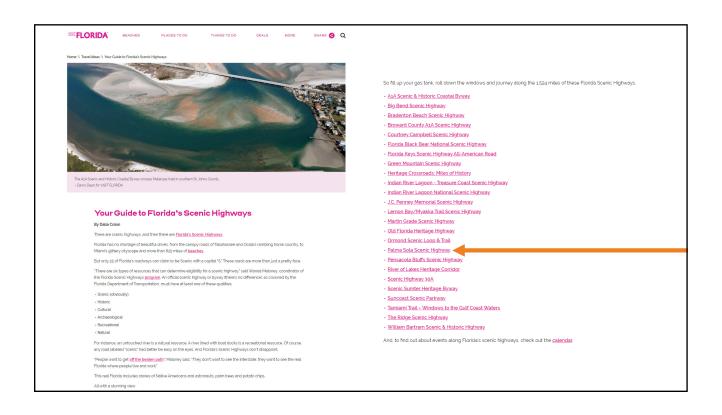


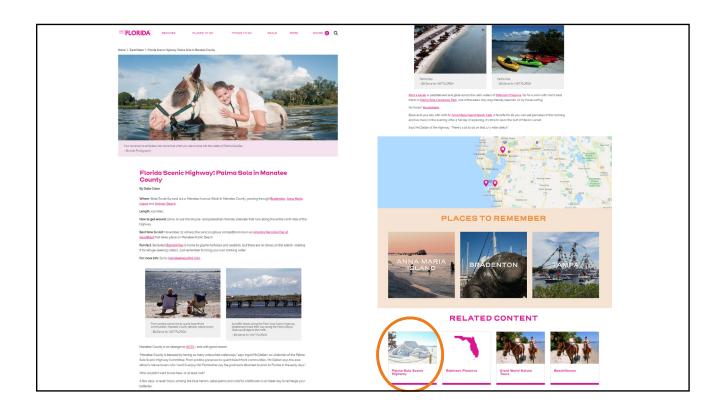


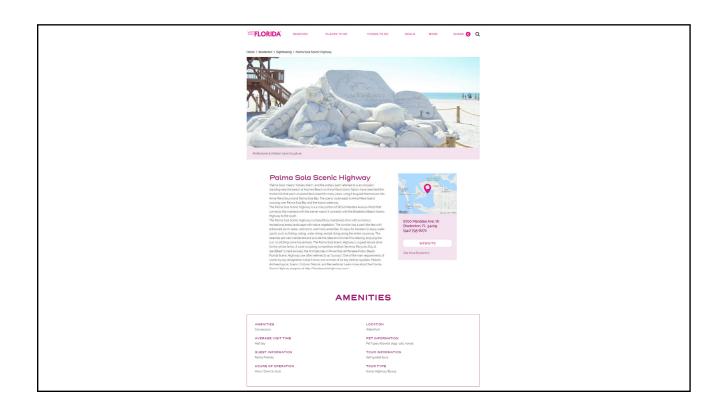












### **Welcome Centers**











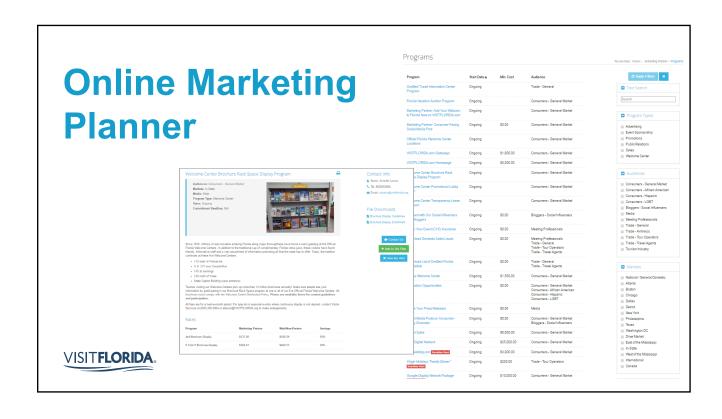






- > Skift: Digital Advertising Trends in Travel
- > 2019-20 Marketing Plan Overview
- > Expedia: How Younger Generations are Shaping the Future of Travel
- Social Media Marketing Tips & Best Practices
- > SEO Maximize Your Online Presence
- > Grant Program Overview
- Pinterest Paid Social Media Advertising
- > The Life Cycle of A Press Release
- > Advertising Planning 101
- > LGBT Research
- > TripAdvisor: Online Reputation Management
- > International Market Programs
- > Optimize Your VISITFLORIDA.com Listing





## **Partnership Levels**

> Marketing Partner Levels

(includes Enhanced Web Listing)

- > Premier (\$1,500/year)
- > Small Business (\$395/year)
- > Business-to-Business (\$500/year)
- > Airports & Ports (\$500/year)
- > Educational Institutions (\$250/year)
- > Web Exposure Levels
  - > Enhanced Web Listing (\$365/year)
  - > Free Web Listing





# TMAP: Targeted Marketing Assistance Program

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#### VISITFLORIDA.org/TMAP

The application period for VISIT FLORIDA's 2019-20 Targeted Marketing Assistance Program (TMAP) is closed. Check back in late winter/early spring for details on the next program cycle..

VISIT FLORIDA is offering exclusive benefits at no cost to independently owned and operated businesses with gross revenue not exceeding \$1.25 million or a nonprofit corporation that meets the requirements of 501c(3) of the internal Revenue Code. The Targeted Marketing Assistance Program is designed to help small, minority, rural and agritourism businesses improve their marketing efforts through a variety of benefits that can be activated during the term of the program which begins July 1, 2019 and ends June 30, 2020. TNAP will be awarded to core tourism businesses who meet the statutory requirements for independently owned and operated businesses with gross revenue not exceeding \$1.25 million or a nonprofit 501(c)(3) on a first-come first-served basis.

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#### List of Benefits

- Consultation with VISIT FLORIDA Regional Partnership Manager to review current resources and benefits available, as well as current marketing plan
- Access to "how to" webinars, training and/or videos on various topics
- Editorial and/or creative review of a brochure
- . One press release posted to the VISIT FLORIDA media blog
- Opportunity to be featured on VISIT FLORIDA's consumer facing social media channels
- Opportunity for lobby booth display at any Official Florida Welcome Center(s)
- Complimentary Enhanced Web Listing
- · Access to the new Small Business Toolkit
- · Special discount on select co-ops
- Discounted Small Business Partnership annual investment: \$149/year (Non-TMAP \$395/year)

#### Joining at reduced rate unlocks these additional Partnership benefits

- . Business listing in the Official Florida Vacation Guid
- Opportunity to apply for the new TMAP Marketing Matching Grant with awards up to \$5,000
- Access to Online Hospitality Training Program
- . Discounts on brochure distribution at Official Florida Welcome Centers
- Access to Research data
- · Partner-to-Partner specials and discounts

# What's Next for VISIT FLORIDA

- > Florida Tourism Forum
  - > November 18-20, 2019
  - > Sheraton Panama City Beach Golf & Spa Resort
- > 2020 Florida Legislative Session
- > Tourism Day
  - > January 22, 2020
  - > TourismWorksForFlorida.org







## **Stay Connected**

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- > Consumer Site: VISITFLORIDA.com
- > Industry Site: VISITFLORIDA.org
- > Advocacy: TourismWorksForFlorida.org





